



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 18, 2022

James Casmay  
Genuine Scooters, LLC  
2700 W Grand Ave  
Chicago, IL 60612

NEF-107DM  
22V-629

**Subject:** Excessive Handle Bar Vibration

Dear James Casmay:

This letter serves to acknowledge Genuine Scooters, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

GENUINE SCOOTER/NIU MQiGT EVO/2022

**Mfr's Report Date:** August 17, 2022

**NHTSA Campaign Number:** 22V-629

**Components:**

STEERING: STEERING WHEEL/HANDLE BAR

**Potential Number of Units Affected:** 38

**Problem Description:**

Genuine Scooters, LLC (Genuine Scooters) is recalling certain 2022 NIU MQiGT EVO scooters. During operation, excessive handle bar vibration can occur which may cause rider fatigue or loss of vehicle control.

**Consequence:**

Excessive handlebar vibration increases the risk of a crash.

**Remedy:**

Owners are advised not to ride their scooters until the repair has been completed. The remedy is currently under development. Owners have the option to return their scooters for a full refund. Owner notification letters are expected to be mailed in August 2022. Owners may contact Genuine Scooters customer service at 1-773-433-1316. Genuine Scooter's number for this recall is MQiGT EVO. The scooters in this recall are also affected by recall number 22V-597.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We have received Genuine Scooter's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.



Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

**AMENDED 573 REQUIRED.**

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

**AMENDED 573 REQUIRED.**

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Genuine Scooters, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement