

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 17, 2022

330 Town Center Drive

Mr. Adrian Diaz
Assistant Engineering Director Automotive Safety Office
Ford Motor Company

NEF-107DM
22V-623

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Damaged Driveshaft May Fracture

Dear Mr. Diaz:

Suite 500/5024 Dearborn, MI 48126

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

FORD/F-150/2021-2022

Mfr's Report Date: August 12, 2022

NHTSA Campaign Number: 22V-623

### **Components:**

POWER TRAIN:DRIVELINE:DRIVESHAFT STRUCTURE:FRAME AND MEMBERS:UNDERBODY SHIELDS

**Potential Number of Units Affected:** 58,203

## **Problem Description:**

Ford Motor Company (Ford) is recalling certain 2021-2022 F-150 vehicles. Underbody heat and noise insulators may loosen and contact the aluminum driveshaft, which could damage the driveshaft and cause it to fracture.

### **Consequence:**

A fractured driveshaft can cause a loss of drive power, or a loss of vehicle control if the driveshaft contacts the ground. Additionally, unintended movement could occur while parked if the parking brake is not engaged. Any of these scenarios increases the risk of a crash.

# Remedy:

Dealers will inspect and repair the driveshaft, as necessary, and properly attach the underbody insulators, free of charge. Owner notification letters are expected to be mailed September 5, 2022. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 21S53.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



We have received Ford's proposed owner notification letter and it is approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Ford Motor Company's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely.

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

