



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 9, 2022

Mr. Kurt Kurata
Senior Manager, Product Support and Compliance
Mitsubishi Motors North America, Inc.
6400 Katella Avenue
Cypress, CA 90630

NEF-107ES
22V-563

Subject: Engine Stall From Control Unit Software Error

Dear Mr. Kurata:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MITSUBISHI/OUTLANDER SPORT/2019-2022

Mfr's Report Date: August 2, 2022

NHTSA Campaign Number: 22V-563

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION:CONTROL MODULE:SOFTWARE

Potential Number of Units Affected: 76,508

Problem Description:

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain 2019-2022 Outlander Sport vehicles equipped with continuously variable transmissions and mechanical key ignition systems. A software error in the transmission control unit (CVT-ECU) may incorrectly reduce the transmission gear ratio at high speeds, which can result in an engine stall.

Consequence:

An engine stall can increase the risk of a crash.

Remedy:

Dealers will update the CVT-ECU software, free of charge. Owner notification letters are expected to be mailed August 24, 2022. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-22-004.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mitsubishi Motors North America, Inc.'s contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement