



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 4, 2022

Ms. Pamela Tonglao
Assistant General Counsel
PACCAR Incorporated
777 106th Ave NE
Bellevue, WA 98004

NEF-107DR
22V-547

Subject: Steering Gear Assembled Incorrectly

Dear Ms. Tonglao:

This letter serves to acknowledge PACCAR Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KENWORTH/C500/2022-2023
KENWORTH/T170/2022-2023
KENWORTH/T270/2022-2023
KENWORTH/T280/2022-2023
KENWORTH/T370/2022-2023
KENWORTH/T380/2022-2023
KENWORTH/T440/2022-2023
KENWORTH/T470/2022-2023
KENWORTH/T480/2022-2023
KENWORTH/T680/2022-2023
KENWORTH/T800/2022-2023
KENWORTH/T880/2022-2023
KENWORTH/W900/2022-2023
KENWORTH/W990/2022-2023
PETERBILT/325/2022-2023
PETERBILT/330/2022-2023
PETERBILT/337/2022-2023
PETERBILT/348/2022-2023
PETERBILT/365/2022-2023
PETERBILT/367/2022-2023
PETERBILT/389/2022-2023
PETERBILT/520/2022-2023
PETERBILT/536/2022-2023
PETERBILT/537/2022-2023
PETERBILT/548/2022-2023
PETERBILT/567/2022-2023
PETERBILT/579/2022-2023

Mfr's Report Date: July 28, 2022

NHTSA Campaign Number: 22V-547

Components:
STEERING

Potential Number of Units Affected: 47,513

Problem Description:

PACCAR Incorporated (PACCAR) is recalling certain 2022-2023 Kenworth T170, T270, T280, T370, T380, T440, T470, T480, T680, T800, T880, W900, W990, C500, and 2022-2023 Peterbilt 325, 330, 337, 348, 365, 367, 389, 520, 536, 537, 548, 567, and 579 vehicles. The steering gears may have been assembled incorrectly, which can cause the gears to fracture.

Consequence:

A fractured steering gear can cause a loss of steering control, increasing the risk of a crash.

Remedy:

Dealers will inspect the steering gear serial numbers, and replace the steering gears as necessary, free of charge. Owner notification letters are expected to be mailed September 26, 2022. Owners may contact Kenworth's customer service at 1-425-828-5888 and Peterbilt's customer service at 1-940-591-4220. PACCAR's numbers for this recall are 22PBE and 22KWE.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

PACCAR Incorporated's contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink that reads "Alex Ansley". The signature is fluid and cursive, with a checkmark-like flourish at the end.

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement