



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 8, 2022

Mr. Scott Doyel  
Quality Manager  
Monroe Towmaster, LLC  
61381 US Hwy 12  
Litchfield, MN 55355

NEF-107MR  
22V-534

**Subject:** Incorrect Tire Load Rating/FMVSS 109/FMVSS 119

Dear Mr. Doyel:

This letter serves to acknowledge Monroe Towmaster, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TOWMASTER/T-24/2021-2022  
TOWMASTER/TC-14D/2021-2022  
TOWMASTER/TC-24/2021-2022

**Mfr's Report Date:** July 22, 2022

**NHTSA Campaign Number:** 22V-534

**Components:**

TIRES

**Potential Number of Units Affected:** 174

**Problem Description:**

Monroe Towmaster, LLC (Monroe Towmaster) is recalling certain 2021-2022 TC-14D, T-24, and TC-24 trailers. The tire load rating on the installed tires is less than the capacity rating of the trailer. Tires installed onto trailers were "E" rated instead of the required "F" rating. As such, these vehicles fail to comply with the requirements of the Federal Motor Vehicle Safety Standard (FMVSS) number 109, "New Pneumatic and certain specialty tires," and number 119, "New Pneumatic Tires-Other Than Passenger Cars."

**Consequence:**

The tires may become overloaded, which can result in tire failure and increase the risk of a crash.

**Remedy:**

Dealers will replace the affected tires, free of charge. Owners may contact Monroe Towmaster's customer service at 1-320-593-4542.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



Please ensure the following requirements are met:

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

The total number of products potentially containing the defect or noncompliance (49 CFR 573.6 (c)(3)). Please explain why the total population is listed as 174, and the defect description states that there are 26 trailers and 3 parts orders. The total population should match the total number of vehicles and equipment recalled.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Monroe Towmaster, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement