



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 25, 2022

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107DR
22V-514

Subject: Rearview Image May Not Display/FMVSS 111

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/ARTEON/2021
VOLKSWAGEN/ATLAS/2021-2022
VOLKSWAGEN/ATLAS CROSS SPORT/2021-2022
VOLKSWAGEN/GLI/2021
VOLKSWAGEN/GTI/2021
VOLKSWAGEN/JETTA/2021-2022
VOLKSWAGEN/TAOS/2022
VOLKSWAGEN/TIGUAN/2021-2022

Mfr's Report Date: July 20, 2022

NHTSA Campaign Number: 22V-514

Components:

BACK OVER PREVENTION: SENSING SYSTEM: CAMERA
EQUIPMENT:ELECTRICAL:INFOTAINMENT:SOFTWARE

Potential Number of Units Affected: 43,091

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2021 Golf GTI, Jetta GLI, Jetta NF, Arteon FL, Tiguan LWB, 2022 Taos, Jetta PA, Tiguan PA, 2021-2022 Atlas Cross Sport, and Atlas FL vehicles. The manufacturing process of the eMMC memory module in the infotainment system may cause the rearview camera image not to display. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

Consequence:

A rearview camera that does not display an image reduces the driver's rear view, increasing the risk of a crash.

Remedy:

Dealers will update the infotainment software, free of charge. Owner notification letters are expected to be mailed September 16, 2022. Owners may contact Volkswagen's customer service at 1-800-893-5298. Volkswagen's number for this recall is 91DV.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement