

U.S. Department of Transportation

National Highway Traffic Safety Administration

June 28, 2022

Mr. J.S. (Jurassic) Park VP/ Chief Safety Officer Kia Motors America 111 Peters Canyon Road Irvine, CA 92606-1790 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107ES 22V-447

**Subject:** Seat Belt Pretensioners May Explode

Dear Mr. Park:

This letter serves to acknowledge Kia Motors America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

KIA/SORENTO HYBRID/2021-2022 KIA/SORENTO PHEV/2022

Mfr's Report Date: June 23, 2022

NHTSA Campaign Number: 22V-447

# **Components:**

SEAT BELTS:FRONT SEAT BELTS:PRETENSIONER

**Potential Number of Units Affected:** 17,199

### **Problem Description:**

Kia Motors America (Kia) is recalling certain 2021-2022 Sorento Hybrid and 2022 Sorento Plug-in Hybrid vehicles. In the event of a crash, the front driver-side and/or passenger-side seat belt pretensioner(s) may explode upon deployment.

### **Consequence:**

An exploding seat belt pretensioner can project metal fragments into the vehicle, striking vehicle occupants and resulting in injury.

# Remedy:

Dealers will secure the seat belt pretensioners with a cap, free of charge. Owner notification letters are expected to be mailed August 19, 2022. Owners may contact Kia customer service at 1-800-333-4542. Kia's number for this recall is SC241. This recall expands and replaces NHTSA recall number 22V-127. Vehicles already repaired under the previous recall will need to have the new remedy completed.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Kia Motors America's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Alex Andy

Enforcement

