



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 25, 2022

Mr. Steve Thorne
National Warranty Manager
Airstream, Inc.
419 W Pike St.
Jackson Center, OH 45365

NEF-107KL
22V-348

Subject: Manual Step Assembled Incorrectly

Dear Mr. Thorne:

This letter serves to acknowledge Airstream, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AIRSTREAM/CLASSIC/2021-2023
AIRSTREAM/FLYING CLOUD/2021-2023
AIRSTREAM/GLOBETROTTER/2021-2023
AIRSTREAM/INTERNATIONAL/2021-2023

Mfr's Report Date: May 18, 2022

NHTSA Campaign Number: 22V-348

Components:

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER
STRUCTURE:BODY

Potential Number of Units Affected: 2,523

Problem Description:

Airstream, Inc. (Airstream) is recalling certain 2021-2023 Airstream Classic, Flying Cloud, International, and Globetrotter travel trailers. The manual step may collapse due to the fastener screw pulling through the washer.

Consequence:

The step could collapse while in use, increasing the risk of injury.

Remedy:

Dealers will replace the old washer and install a Loctite thread locker, free of charge. Owner notification letters are expected to be mailed July 17, 2022. Owners may contact Airstream customer service at 1-877-596-6505 or 1-937-596-6111 ext. 7401 or 7411.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Airstream, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement