



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 3, 2022

Mr. Stephen Daniels  
Tracker Marine, LLC  
2500 E. Kearney  
Springfield, MO 65898

NEF-107MR  
22V-343

**Subject:** Axle Hubs Improperly Tightened

Dear Mr. Daniels:

This letter serves to acknowledge Tracker Marine, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

RANGER TRAIL/BOAT TRAILER/2020-2023  
TRAILSTAR/BOAT TRAILER/2020-2023

**Mfr's Report Date:** May 17, 2022

**NHTSA Campaign Number:** 22V-343

**Components:**

WHEELS:HUB

**Potential Number of Units Affected:** 27,163

**Problem Description:**

Tracker Marine, LLC (Tracker) is recalling certain 2020-2023 Trailstar and Ranger Trail boat trailers. Please refer to the attached document for the full list of affected model numbers. The axle hubs were not tightened properly, which can cause the hubs to seize while in motion.

**Consequence:**

Seized trailer hubs can cause a loss of vehicle control, increasing the risk of a crash.

**Remedy:**

Dealers will inspect and tighten the hubs, as necessary, free of charge. Owner notification letters are expected to be mailed in June, 2022. Owners are advised to drive at reduced speeds and not tow a boat, until the remedy has been performed. Owners may contact Tracker's customer service at 1-417-873-4555. Tracker's number for this recall is TS-0041.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims. Please provide the date in which Tracker Marine decided to file a recall with NHTSA.

**AMENDED 573 REQUIRED.**

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

**AMENDED 573 REQUIRED.**

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

**AMENDED 573 REQUIRED.**

Identification of the products recalled including valid dates of production (49 CFR 573.6 (c)(2)). Please amend the Part 573 report to specify exactly which model years are affected for both the Ranger Trail and Trailstar, as this information does not match the separate model list provided.

**AMENDED 573 REQUIRED.**

We have received Tracker's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Tracker Marine, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink that reads "Alex Ansley". The signature is written in a cursive style with a checkmark-like flourish at the end.

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement