



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 25, 2022

Ms. Lesli Paoletti  
Product Manager  
Driverge Vehicle Innovations  
1090 W Wilbeth Rd  
Akron, OH 44314

NEF-107DM  
22V-332

**Subject:** Programmable Relay Power Center Module Failure

Dear Ms. Paoletti:

This letter serves to acknowledge Driverge Vehicle Innovations's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DRIVERGE/FORD TRANSIT/2020  
DRIVERGE/FORD TRANSIT/2021

**Mfr's Report Date:** May 13, 2022

**NHTSA Campaign Number:** 22V-332

**Components:**

ELECTRICAL SYSTEM:WIRING:RELAYS/SOLENOIDS

**Potential Number of Units Affected:** 22

**Problem Description:**

Driverge Vehicle Innovations (Driverge) is recalling certain 2020-2021 Ford Transit 350 vehicles. Exposed copper may cause the Programmable Relay Power Center (PRPC) module to fail and short-circuit.

**Consequence:**

An electrical short-circuit increases the risk of a fire.

**Remedy:**

Driverge will work with the equipment manufacturer to provide a fused data link harness, free of charge. Owner notification letters are expected to be mailed in May 2022. Owners may contact Driverge customer service at 1-330-861-1118 or Intermotive Warranty at 1-530-823-1048 ext.103.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

**AMENDED 573 REQUIRED.**

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:


Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Driveerge Vehicle Innovations's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement