

May 16, 2022

Mr. J.S. (Jurassic) Park VP/ Chief Safety Officer Kia Motors America 111 Peters Canyon Road Irvine, CA 92606-1790

Subject: Vehicle Rollaway from Software Error

Dear Mr. Park:

This letter serves to acknowledge Kia Motors America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: KIA/EV6/2022

Mfr's Report Date: May 11, 2022

NHTSA Campaign Number: 22V-322

**Components:** PARKING BRAKE:ELECTRICAL:CONTROL MODULE:SOFTWARE

Potential Number of Units Affected: 9,014

## **Problem Description:**

Kia Motor America (Kia) is recalling certain 2022 EV6 vehicles. A software error in the Shifter Control Unit (SCU) may disengage the parking mechanism, which can allow the vehicle to rollaway.

## **Consequence:**

Vehicle rollaway can increase the risk of a crash or injury.

## **Remedy:**

Drivers are recommended to park their vehicles on level ground and avoid parking on a slope/inclined surface whenever possible until the remedy has been performed. Dealers will update the Shifter Control Unit software, free of charge. Owner notification letters are expected to be mailed May 25, 2022. Owners may contact Kia customer service at 1-800-333-4542. Kia's number for this recall is SC236.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Kia's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107ES 22V-322

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Kia Motors America's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alae Andy

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

