

U.S. Department of Transportation

# National Highway Traffic Safety Administration

May 2, 2022

Jim Moore Manager of In-Use Vehicle Conformity Porsche Cars North America, Inc. One Porsche Drive Atlanta, GA 30354

**Subject:** Driver and Passenger Seat Wire Harness Damage

Dear Jim Moore:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

PORSCHE/TAYCAN/2020-2021

Mfr's Report Date: April 26, 2022

NHTSA Campaign Number: 22V-278

**Components:** 

**SEATS** 

**Potential Number of Units Affected:** 9,570

## **Problem Description:**

Porsche Cars of North America, Inc. (Porsche) is recalling certain 2020-2021 Taycan vehicles. The driver and passenger seat wire harness could become damaged during horizontal seat adjustment.

## **Consequence:**

A damaged seat wire harness may deactivate air bags, increasing the risk of injury in a crash.

### Remedy

Dealers will inspect the seat wire harness for damage, and add fabric tape to secure the harness, free of charge. Owner notification letters are expected to be mailed June 24, 2022. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is ANA5.

### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107SS

22V-278

## Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)). Please amend the remedy information to include what repairs will be needed if harness damage is found during inspection.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Porsche Cars North America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

