



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 2, 2022

Ms. Pamela Tonglao  
Assistant General Counsel  
PACCAR Incorporated  
777 106th Ave NE  
Bellevue, WA 98004

NEF-107SS  
22V-277

**Subject:** Steering Fasteners May Fail

Dear Ms. Tonglao:

This letter serves to acknowledge PACCAR Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KENWORTH/T270/2018-2020  
KENWORTH/T370/2018-2020  
KENWORTH/T440/2018-2020  
KENWORTH/T470/2018-2020  
KENWORTH/T660/2018-2019  
KENWORTH/T680/2018-2020  
KENWORTH/T800/2018-2020  
KENWORTH/T880/2018-2020  
KENWORTH/W900/2018-2020  
KENWORTH/W990/2018-2020  
PETERBILT/330/2018-2020  
PETERBILT/337/2018-2020  
PETERBILT/348/2018-2020  
PETERBILT/365/2018-2020  
PETERBILT/367/2018-2020  
PETERBILT/389/2018-2020  
PETERBILT/520/2018-2020  
PETERBILT/567/2018-2020  
PETERBILT/579/2018-2020

**Mfr's Report Date:** April 25, 2022

**NHTSA Campaign Number:** 22V-277

**Components:**

STEERING:CRITICAL FASTENERS

**Potential Number of Units Affected:** 17,641

**Problem Description:**

PACCAR Incorporated (PACCAR) is recalling certain 2018-2020 Kenworth T270, T370, T440, T470, T660, T680, T880, T800, W900, W990; and 2018-2020 Peterbilt 330, 337, 348, 365, 367, 389, 520, 567, and 579 vehicles. The Dana D-Series axle steer arm fasteners that attach the steering arm to the steering knuckle may fail.

**Consequence:**

Fastener failure can result in a loss of steering control, increasing the risk of a crash or injury.

**Remedy:**

The remedy is currently under development. Owner notification letters are expected to be mailed June 24, 2022. Owners may contact Kenworth customer service at 1-425-828-5888 and Peterbilt customer service at 1-940-591-4220. PACCAR's numbers for this recall are 22 PBB and 22 KWB.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

**AMENDED 573 REQUIRED.**

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

PACCAR Incorporated's contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink that reads "Alex Ansley". The signature is fluid and cursive, with a checkmark-like flourish at the end.

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement