

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 22, 2022

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road

NEF-107SS
22V-245

1200 New Jersey Avenue SE Washington, DC 20590

**Subject:** Missing Fuel Injector Filter May Cause Fuel Leak

Dear Mr. Sandvig:

Auburn Hills, MI 48326

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

VOLKSWAGEN/ATLAS/2021-2022 VOLKSWAGEN/ATLAS CROSS SPORT/2021-2022

Mfr's Report Date: April 13, 2022

NHTSA Campaign Number: 22V-245

#### **Components:**

FUEL SYSTEM, GASOLINE:FUEL INJECTION SYSTEM:INJECTORS

**Potential Number of Units Affected:** 1.382

## **Problem Description:**

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2021-2022 Atlas FL and Atlas Cross Sport vehicles. The long fuel injectors may have been assembled without filters.

## **Consequence:**

Long fuel injectors with missing filters may leak fuel, increasing the risk of a fire.

## Remedy:

Dealers will replace the long fuel injectors, free of charge. Owner notification letters are expected to be mailed June 10, 2022. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 24iD.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



# Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Specifically, please provide the claim dates, or date range for the 100 vehicles identified.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

