



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 7, 2022

Mr. Erik Larson
Aftersales Director
Piaggio Group Americas, Inc.
257 Park Avenue South
4th Floor
New York, NY 10010

NEF-107SS
22V-217

Subject: Decreased Brake Performance

Dear Mr. Larson:

This letter serves to acknowledge Piaggio Group Americas, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
PIAGGIO/MP3 500/2020-2021

Mfr's Report Date: April 1, 2022

NHTSA Campaign Number: 22V-217

Components:
SERVICE BRAKES, HYDRAULIC:FLUID

Potential Number of Units Affected: 27

Problem Description:

Piaggio Group Americas, Inc. (Piaggio) is recalling certain 2020-2021 MP3 500 HPE scooters. The brake hose terminal fittings zinc plating may contaminate the brake fluid, decreasing brake performance.

Consequence:

Brakes that do not perform as expected, and require the driver to apply more force to the brake levers or pedals, increase the risk of a crash.

Remedy:

Dealers will perform a complete brake system flush, free of charge. Owner notification letters are expected to be mailed April 18, 2022. Owners may contact Piaggio customer service at 1-212-380-4400.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

As required in Part 573.6, please amend the chronology to provide a summary of all principle events (such as when the defect was discovered, when a safety decision was reached), warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims. Please also include the date the safety decision was made.

AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Piaggio Group Americas, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement