

March 24, 2022

Mr. David Kim Tesla, Inc. 45500 Fremont Blvd Fremont, CA 94538

Subject: Initial Delay In Rearview Image Display/FMVSS 111

Dear Mr. Kim:

This letter serves to acknowledge Tesla, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TESLA/MODEL 3/2017-2020 TESLA/MODEL S/2018-2019 TESLA/MODEL X/2018-2019

Mfr's Report Date: March 18, 2022

NHTSA Campaign Number: 22V-169

Components: BACK OVER PREVENTION:DISPLAY FUNCTION

Potential Number of Units Affected: 947

Problem Description:

Tesla, Inc. (Tesla) is recalling certain 2018-2019 Model S, Model X, and 2017-2020 Model 3 vehicles equipped with Autopilot Computer 2.5 and operating certain firmware releases. The rearview image may not immediately display when the vehicle begins to reverse. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

Consequence:

A delayed rearview camera image reduces the driver's rear view, increasing the risk of a crash.

Remedy:

Tesla will perform an over-the-air (OTA) software update, free of charge. Owner notification letters are expected to be mailed May 17, 2022. Owners may contact Tesla customer service at 1-877-798-3752. Tesla's number for this recall is SB-22-00-004.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107SS 22V-169

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Tesla, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alae Andy

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

