

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 17, 2022

1200 New Jersey Avenue SE Washington, DC 20590

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326 NEF-107SS 22V-155

Subject: Fuel Gauge May Display Inaccurate Fuel Reading

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A6/2019-2021 AUDI/A7/2019-2021 AUDI/RS6/2021 AUDI/RS7/2021 AUDI/S6/2020-2021 AUDI/S7/2020-2021

Mfr's Report Date: March 14, 2022

NHTSA Campaign Number: 22V-155

Components:

ELECTRICAL SYSTEM:INSTRUMENT PANEL:FUEL GAUGE:FUEL LEVEL FLOAT/SENSOR/SENDING UNIT

Potential Number of Units Affected: 45,789

Problem Description:

Volkswagen Group of America, Inc. (Audi) is recalling certain 2021 Audi RS6 Avant, RS7, 2020-2021 A6 Allroad, S6 Sedan, S7, 2019-2021 A6 Sedan, and A7 vehicles. The fuel level sender may stick, causing an inaccurate fuel level reading to be displayed on the instrument cluster.

Consequence:

An inaccurate fuel reading may cause an engine stall due to lack of fuel, increasing the risk of a crash.

Remedy:

Dealers will install a new sensor in the tank, free of charge. Owner notification letters are expected to be mailed May 13, 2022. Owners may contact Audi customer service at 1-800-253-2834. Audi's number for this recall is 20DN.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

