

U.S. Department of Transportation

1200 New Jersey Avenue SE Washington, DC 20590 **National Highway Traffic Safety** Administration

March 22, 2022

Mr. Adrian Diaz Assistant Engineering Director Automotive Safety Office Ford Motor Company 330 Town Center Drive Suite 500/5024 Dearborn, MI 48126

NEF-107DM 22V-145

Subject: Improperly Installed Steering Shaft Bolt

Dear Mr. Diaz:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

FORD/F-59/2020-2022

Mfr's Report Date: March 11, 2022

NHTSA Campaign Number: 22V-145

**Components:** 

STEERING: CRITICAL FASTENERS

**Potential Number of Units Affected:** 72

## **Problem Description:**

Ford Motor Company (Ford) is recalling certain 2020-2022 F-59 vehicles. The bolt that secures the intermediate steering shaft to the steering gear box may be improperly tightened, which could result in separation of the intermediate steering shaft from the steering gear box.

#### **Consequence:**

Separation of the intermediate steering shaft from the steering gear box can result in the loss of steering control, increasing the risk of a crash.

# Remedy:

Dealers will inspect the intermediate shaft bolt, replacing it if necessary, free of charge. Owner notification letters are expected to be mailed March 28, 2022. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 22S13.

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Ford's proposed owner notification letter and it is approved for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Ford Motor Company's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

