



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 16, 2022

Mr. Garrett Carolus
Keystone RV Company
PO Box 2000
Goshen, IN 46527

NEF-107KL
22V-144

Subject: Solar Controller Wired Incorrectly

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/ALPINE/2022
KEYSTONE/ARCADIA/2022
KEYSTONE/AVALANCHE/2022
KEYSTONE/BULLET/2021-2022
KEYSTONE/CARBON/2022
KEYSTONE/COUGAR/2022
KEYSTONE/FUZION/2022
KEYSTONE/HIDEOUT/2022
KEYSTONE/IMPACT/2022
KEYSTONE/MONTANA/2022
KEYSTONE/MONTANA HIGH COUNTRY/2022
KEYSTONE/OUTBACK/2022
KEYSTONE/PASSPORT/2022
KEYSTONE/RAPTOR/2022
KEYSTONE/SPRINGDALE/2022
KEYSTONE/SPRINTER/2021-2022
Mfr's Report Date: March 11, 2022

NHTSA Campaign Number: 22V-144

Components:

ELECTRICAL SYSTEM
EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:120/240 VAC ELECTRICAL SYSTEM:WIRING

Potential Number of Units Affected: 39,240

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2022 Keystone Arcadia, Carbon, Alpine, Avalanche, Cougar, Fuzion, HC Montana, Hideout, Impact, Montana, Outback, Passport, Raptor, Springdale, and 2021-2022 Sprinter and Bullet fifth wheel and travel trailers. The solar controller may be incorrectly wired, causing certain components and safety alarms, such as carbon monoxide and propane gas detectors, to become inoperable.

Consequence:

Inoperable safety alarms increase the risk of injury.

Remedy:

Dealers will inspect voltage readings and correct the wiring as necessary, free of charge. Owner notification letters are expected to be mailed May 2, 2022. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 22-423.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Keystone RV Company's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement