

March 14, 2022

Karen Blaesser Sr. Manager - Campaign Administration & Execution Chrysler (FCA US, LLC) 800 Chrysler Drive Auburn Hills, MI 48326

Subject: ESC Light May Not Indicate Malfunction/FMVSS 126

Dear Karen Blaesser:

This letter serves to acknowledge Chrysler (FCA US, LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DODGE/DURANGO/2021-2022 RAM/2500/2019-2022 RAM/3500/2019-2022

Mfr's Report Date: March 10, 2022

NHTSA Campaign Number: 22V-140

Components:

ELECTRONIC STABILITY CONTROL SERVICE BRAKES, HYDRAULIC:ANTILOCK/TRACTION CONTROL/ELECTRONIC LIMITED SLIP:CONTROL UNIT/MODULE

Potential Number of Units Affected: 370,437

Problem Description:

Chrysler (FCA US, LLC) is recalling certain 2019-2022 Ram 2500 and 2021-2022 Dodge Durango vehicles, and 2019-2022 3500 cab chassis with GVWR less than 10,000 lbs. The ABS control module software may prevent the electronic stability control (ESC) malfunction indicator light from illuminating during certain conditions. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 126, "Electronic Stability Control Systems."

Consequence:

An ESC malfunction indicator light that fails to illuminate during an electronic stability control problem can increase the risk of a crash.

Remedy:

Dealers will update the ABS control module software, free of charge. Owner notification letters are expected to be mailed April 29, 2022. Owners may contact FCA US, LLC customer service at 1-800-853-1403. FCA US, LLC's number for this recall is Z20.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107DM 22V-140

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

As required in Part 573.6(c)(7), in the case of a noncompliance, please provide the test results and other information used to determine the existence of the noncompliance. Include the date of each test and observation that indicated that a noncompliance might or did exist.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Chrysler (FCA US, LLC)'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Lee Anoly

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

