



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 11, 2022

Cody Bjorklund  
Ubco Bikes US LLC  
PO Box 21805  
Eugene, OR 97402

NEF-107SS  
22V-132

**Subject:** Loose Gear May Contact Hub Motor

Dear Cody Bjorklund:

This letter serves to acknowledge Ubco Bikes US LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

UBCO/2X2 ADV/2021-2022

**Mfr's Report Date:** March 7, 2022

**NHTSA Campaign Number:** 22V-132

**Components:**

ELECTRICAL SYSTEM:PROPULSION SYSTEM:TRACTION MOTOR  
WHEELS:HUB

**Potential Number of Units Affected:** 396

**Problem Description:**

Ubco Bikes US LLC (Ubco) is recalling certain 2021-2022 Ubco 2X2 ADV motorcycles. A gear in the wheel hub may loosen and contact the hub motor.

**Consequence:**

Contact between the gear and hub motor may cause the wheel to seize, leading to a loss of control and increasing the risk of a crash.

**Remedy:**

Dealers will inspect and replace the hub motor as necessary, free of charge. Owner notification letters are expected to be mailed by May 6, 2022. Owners may contact Ubco customer service at 1-541-357-4067. Ubco's number for this recall is UBCO-CS-00017.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We have received Ubco's proposed owner notification letter and have approved it for distribution.



**Please ensure the following requirements are met:**

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

**AMENDED 573 REQUIRED.**

Please edit the estimated date(s) for which your company will notify owners regarding this safety recall, being reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

**AMENDED 573 REQUIRED.**

Please edit the estimated date(s) for which your company will notify dealers and/or distributors regarding this safety recall. Plan to notify dealers before or on the same day your company notifies owners so dealers can prepare for the recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If your company does not have dealers or distributors, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

**AMENDED 573 REQUIRED.**

**Please be reminded of the following requirements:**

You are required to submit copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Ubco Bikes US LLC's contact for this recall will be Sarah Shiver who may be reached by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink that reads "Alex Ansley". The signature is fluid and cursive, with a checkmark-like flourish at the end.

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement