



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 11, 2022

Mr. Anthony Washington
Department Manager
Daimler Vans USA, LLC
8501 Palmetto Commerce Pkwy
Ladson, SC 29456

NEF-107ES
22V-131

Subject: Torsion Bar Assembled Incorrectly

Dear Mr. Washington:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES-BENZ/SPRINTER 1500/2021
MERCEDES-BENZ/SPRINTER 2500/2021
MERCEDES-BENZ/SPRINTER 3500/2021
MERCEDES-BENZ/SPRINTER 4500/2021

Mfr's Report Date: March 8, 2022

NHTSA Campaign Number: 22V-131

Components:

SUSPENSION:FRONT:SPRINGS:TORSION BAR

Potential Number of Units Affected: 2,153

Problem Description:

Daimler Vans USA, LLC. (DVUSA) is recalling certain 2021 Mercedes-Benz Sprinter vehicles. The shim on the torsion bar was installed incorrectly during assembly.

Consequence:

An incorrectly assembled torsion bar may fail at the connection between the torsion bar and linkage, resulting in a loss of vehicle stability, and increasing the risk of a crash.

Remedy:

Dealers will correct the position of the shim and replace the torsion bar linkages, free of charge. Owner notification letters are expected to be mailed April 11, 2022. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is VS3VADREH.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the torsion bar and linkage. If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Daimler Vans USA, LLC's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement