



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 1, 2022

Mr. Cory Hoffman  
General Manager  
Toyota Motor Engineering & Manufacturing 19001  
South Western Ave  
Torrance, CA 90501

NEF-107SS  
22V-107

**Subject:** Pre-Collision System May Be Inoperative  
Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TOYOTA/C-HR/2021

**Mfr's Report Date:** February 24, 2022

**NHTSA Campaign Number:** 22V-107

**Components:**

FORWARD COLLISION AVOIDANCE: SENSING SYSTEM: RADAR

**Potential Number of Units Affected:** 36,558

**Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2021 C-HR vehicles. The radar sensor may not have been activated during production, making the pre-collision system (PCS) inoperative.

**Consequence:**

An inoperative PCS that does not provide a malfunction indicator to the driver, or braking assist as expected, can increase the risk of a crash.

**Remedy:**

Dealers will inspect and activate the radar sensor as necessary, free of charge. Owner notification letters are expected to be mailed April 11, 2022. Owners may contact Toyota customer service at 1-800-331-4331. Toyota's number for this recall is 22TA02.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We have received Toyota's proposed owner notification letter and have approved it for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Toyota Motor Engineering & Manufacturing's contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement