

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 8, 2022

Jim Moore Manager of In-Use Vehicle Conformity Porsche Cars North America, Inc. One Porsche Drive Atlanta, GA 30354

**Subject:** Suspension May Be Misaligned

Dear Jim Moore:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

**NEF-107SS** 

22V-052

### Makes/Models/Model Years:

PORSCHE/TAYCAN/2021

**Mfr's Report Date:** February 2, 2022

NHTSA Campaign Number: 22V-052

Components: SUSPENSION

**TIRES** 

**Potential Number of Units Affected:** 1

# **Problem Description:**

Porsche Cars North America, Inc. (Porsche) is recalling one 2021 Taycan vehicle. The front and rear suspension may be misaligned.

# **Consequence:**

Suspension misalignment may cause premature or uneven tire wear, increasing the risk of a crash.

### Remedy

Dealers will inspect the front and rear axles, adjust the alignment as necessary, and replace any prematurely or unevenly worn tires, free of charge. The owner notification letter is expected to be mailed April 1, 2022. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is ANA2.

### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Porsche Cars North America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

