



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 1, 2022

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
2324 Century Drive
Goshen, IN 46528

NEF-107KL
22V-029

Subject: Programmable Relay Power Center Module Failure

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BATTISTI CUSTOMS/BATTISTI/2021
BERKSHIRE/ULTRA 24/2021
BERKSHIRE/ULTRA 28/2021
BERKSHIRE/ULTRA 34/2021
BERKSHIRE/ULTRA 42/2021
BERKSHIRE/ULTRA BC/2021
ELDORADO/ADVANCE/2022
ELDORADO/ADVANTAGE/2021-2022
ELKHART/ECII/2022
FEDERAL COACH/SPIRIT/2021
GLAVAL BUS/COMMUTE/2021-2022
GLAVAL BUS/CONCORDE II/2022
GLAVAL BUS/ENTOURAGE/2021-2022
GLAVAL BUS/LEGACY/2022
GLAVAL BUS/PRIMETIME/2022
GLAVAL BUS/UNIVERSAL/2021-2022
STARCRAFT BUS/ALLSTAR/2021-2023
STARCRAFT BUS/ALLSTAR MVP/2022
STARCRAFT BUS/ALLSTAR XL/2021-2023
STARCRAFT BUS/ALLSTAR XLT/2022
STARCRAFT BUS/QUEST XL/2021
STARCRAFT BUS/STARLITE/2021-2022
STARCRAFT BUS/STARQUEST/2021-2022
STARTRANS/CANDIDATE II/2021-2022
STARTRANS/PS2/2022
STARTRANS/SENATOR II/2021-2022
STARTRANS/SENATOR II HD/2021-2022

Mfr's Report Date: January 25, 2022

NHTSA Campaign Number: 22V-029

Components:

ELECTRICAL SYSTEM:WIRING:RELAYS/SOLENOIDS

Potential Number of Units Affected: 1,699

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2021 Battisti Coach; Federal Coach-Spirit; StarCraft Quest XL; 2022 StarTrans P/S2; Elkhart Coach; Glaval Concord II, Legacy, Primetime; StarCraft Allstar MVP, Allstar XLT; Eldorado Advance; 2021-2022 Eldorado National(K-s)-Advantage; StarTrans Senator II, Senator II HD, Candidate II; StarCraft Starquest, Starlite; Glaval Commute, Entourage, Universal; Berkshire Coach Ultra; and 2021-2023 StarCraft Allstar and Allstar XL Transit Buses.

The Programmable Relay Power Center (PRC) module can fail.

Consequence:

A PRC module failure can increase the risk of a fire.

Remedy:

Dealers will install a wire jumper harness to the PRC module, free of charge. Owner notification letters are expected to be mailed March 7, 2022. Owners may contact Forest River customer service at 1-800-348-7440. Forest River's number for this recall is 51-1461.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Forest River, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink that reads "Alex Ansley". The signature is written in a cursive style with a long, sweeping underline.

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement