

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 7, 2022

Lauren Thomas NEF-107KL
Director Quality
Thule, Inc. 22E-091

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Bike Arm Assembly Weld Defect

Dear Lauren Thomas:

42 Silvermine Road Seymour, CT 06483

This letter serves to acknowledge Thule, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THULE/CAMBER 2 BIKE CARRIER/9999 THULE/CAMBER 4 BIKE CARRIER/9999 THULE/RANGE BIKE CARRIER/9999

Mfr's Report Date: October 21, 2022

NHTSA Campaign Number: 22E-091

Components: EQUIPMENT STRUCTURE

Potential Number of Units Affected: 4.759

Problem Description:

Thule, Inc. (Thule) is recalling certain Thule Range, Camber 2, and Camber 4 bike carriers. The weld on the on the bike arm assembly may be defective, causing the bike arm assembly to detach.

Consequence

A detached bike arm assembly can fall into the roadway, increasing the risk of a crash.

Remedy:

Thule will replace the bike mast assembly, free of charge. The manufacturer has not yet provided a schedule for recall notification. Owners may contact Thule customer service at 1-888-290-1266, by e-mail at rangecamber22@thule.com, or at www.thule.com/rangecamber22recall.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Thule, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

