



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 11, 2023

Mr. Matthew Murphy
JD E-Commerce America Limited
19900 Macarthur Blvd
Suite 660
Irvine, CA 92612

NEF-107ES
22C-008

Subject: Child Seat May Be Improperly Installed/FMVSS 213

Dear Mr. Murphy:

This letter serves to acknowledge JD E-Commerce America Limited's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JOYBUY/CARTOON STROLLER CUSHION/9999
JOYBUY/FARFI RUST-PROOF BOOSTER/9999
JOYBUY/FOLD WATERPROOF CAR SEAT/9999
JOYBUY/MARINBOW PORTABLE INFANT/9999
JOYBUY/PORTABLE BABY COVER SEAT/9999
JOYBUY/PORTABLE BABY SAFETY SEAT/9999
JOYBUY/PORTABLE INFANT SAFE SEAT/9999
JOYBUY/PRETTY COMY CAR SEAT/9999
JOYBUY/QCTIME ANTI-SLIP CUSHION/9999
JOYBUY/THICK PORTABLE CAR SEAT/9999
JOYBUY/TWOWOOD ANTI-SLIP CUSHION/9999
JOYBUY/TWOWOOD RUST-PROOF BOOSTER/9999
JOYBUY/YDX ANTI-SLIP CUSHION/9999

Mfr's Report Date: December 29, 2022

NHTSA Campaign Number: 22C-008

Components:

CHILD SEAT
EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 174

Problem Description:

JD E-Commerce America Limited (Joybuy Express) is recalling all Marainbow Portable Infant Safe Seat and materially similar child seats. Please refer to Joybuy Express' affected products attachment for specific child seat model details. The installation labels display incorrect instructions. The child seat's design also prohibits it from being installed properly. As such, these child seats fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 213, "Child Restraint Systems."

Consequence:

The child seat may be improperly installed, increasing the risk of injury in a crash.

Remedy:

Joybuy Express will provide a refund to purchasers. The manufacturer has not yet provided a schedule for recall notification. Owners may contact Joybuy Express' customer service at 1-302-426-4543. This recall expands and replaces NHTSA recall number 22C-007.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Please ensure the following requirements are met:

As required in Part 573.6(c)(7), in the case of a noncompliance, please provide the test results and other information used to determine the existence of the noncompliance. Include the date of each test and observation that indicated that a noncompliance might or did exist.

AMENDED 573 REQUIRED.

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the affected component(s). If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

A description of the manufacturer's program for remedying the noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Your company must supply the estimated date(s) for which it will notify dealers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If your company does not have dealers or distributors, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the child seats are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

JD E-Commerce America Limited's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement