

BMW



IMPORTANT SAFETY RECALL

This notice applies to your vehicle,
EGR Cooler – Market Reassignment

Remedy is
Available

February 2024

Dear BMW Owner / Lessee:

Our records indicate that your vehicle, which may have been privately imported into the United States, is subject to a Safety Recall involving an Exhaust Gas Recirculation (EGR) Cooler.

Therefore, we urge you to contact a BMW center to schedule an appointment to have this important free Safety Recall performed as soon as possible. Please visit bmwusa.com/dealer to locate your nearest BMW center. **If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.**

What could happen?

The engine's Exhaust Gas Recirculation (EGR) Cooler could develop an internal leak. Cooling fluid could mix with typical diesel engine soot deposits. With high temperatures normally present in the EGR module, this might result in smoldering particles. If these particles contact the engine intake manifold, they could create small holes due to melting, increasing the risk of a fire.

What will BMW do?

The EGR Cooler will be replaced, and the intake manifold will be checked and, if necessary replaced, for free which could take about an hour.

What if I am not the current owner of this vehicle?

If you changed your address or sold the vehicle, please let us know by visiting www.bmwusa.com/recall and click on “[manage recall notices and contact information](#)”.

What if I have additional questions?

Should you have any questions about this recall, please contact your authorized BMW center. If you need additional assistance, please contact BMW Customer Relations.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend that you and your passengers always wear your safety belt.

Sincerely,

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