



November 1, 2021

Dear Ferrari Dealer:

We would like to inform you that Ferrari is currently investigating a brake issue occurring in certain Model(s), from the years MY 2010 – 2015 for **458** and MY 2016 – 2019 for **488** vehicles. The vehicles involved are equipped with a braking system with a potential brake fluid leak. This not only can lead to a total loss of braking capability, but also result in an accident.

Ferrari is conducting further research to determine the root of this cause and possible scope of this problem. We will contact you as soon as we have further instructions. In the meantime, we are contacting any possible affected clients and informing them that if a message appears on their dashboard that reads the following, **"Brake fluid level low, Go to dealer slowly"**, to please pull off the road as soon as it is safe to do so. We have also advised them to contact Ferrari Roadside Assistance at **1.866.788.6760**, and have their car towed to the nearest authorized Ferrari dealer.

Please feel free to contact your Area Business Manager with any questions, or myself at any time.

Thank you for your time on this serious matter.

Sincerely,

Enzo Francesconi
Vice President Aftersales and IT