

This is a representative letter. Customer letters are personalized and list specific model, model year and VIN.



Your Vehicle Has an Urgent Safety Recall

June 2024

Dear Vehicle Owner:

The National Safety Council, America's leading nonprofit safety advocate, understands from General Motors that the 2008 – 2017 Buick Enclave or 2013 – 2017 Chevrolet Traverse currently registered in your name is included in the ARC Airbag Inflator Safety Recall. We encourage you to verify that information by entering your VIN (Vehicle Identification Number) – _____ [VIN] _____ – into our recall database at **checktoprotect.org**. Once you have verified your vehicle's recall, please call General Motors at **1-866-467-9700** to schedule your repair at any GM dealership.

We understand that your vehicle has not been repaired yet. Please contact a dealer to schedule your **FREE** recall repair as soon as possible. You can schedule your **FREE** recall repair at any of our 4,100+ Chevrolet, Buick, GMC or Cadillac dealerships. To locate a GM dealer, visit **experience.gm.com/certified-service/locate-schedule-service** or call **1-866-467-9700**.

If you own or regularly drive any other vehicles, we encourage you to visit **checktoprotect.org** to ensure those vehicles are not also affected by a safety recall. Learn more about NSC and get safe driving tips at **nsc.org/SafeRoads**.

You can also check for vehicle safety recalls by entering your VIN at **experience.gm.com/ownercenter/recalls** or **NHTSA.gov/recalls**.

Sincerely,

Mark Chung
Executive Vice President
Roadway Practice Area

*The **National Safety Council** is America's leading nonprofit safety advocate – and has been for over 100 years. As a mission-based organization, we work to eliminate the leading causes of preventable death and injury so people can live their fullest lives. Our Check to Protect public awareness campaign encourages drivers to check the recall status of their vehicle and have open recalls fixed immediately. You can enter your vehicle identification number (VIN) or license plate number at **checktoprotect.org** for a full report of your vehicle's recall status.*

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Your Vehicles Have an Urgent Safety Recall

June 2024

Dear Vehicle Fleet Owner:

The National Safety Council, America's leading nonprofit safety advocate, understands from General Motors that the vehicles currently registered in your name are included in the ARC Airbag Inflator Safety Recall. We encourage you to verify that information by entering your VINs (Vehicle Identification Numbers) into our recall database at checktoprotect.org. Once you have verified your vehicles' recall, please call General Motors at **1-866-467-9700** to schedule your repair at any GM dealership.

[VIN List]

We understand that your vehicles have not been repaired yet. Please contact a dealer to schedule your **FREE** recall repair as soon as possible. You can schedule your **FREE** recall repair at any of GM's 4,100+ Chevrolet, Buick, GMC or Cadillac dealerships. To locate a GM dealer, visit experience.gm.com/certified-service/locate-schedule-service or call **1-866-467-9700**.

If you own or regularly drive any other vehicles, we encourage you to visit checktoprotect.org to ensure those vehicles are not also affected by a safety recall. Learn more about NSC and get safe driving tips at nsc.org/SafeRoads.

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