



RECALL CAMPAIGN 21V-780

CHRONOLOGY OF EVENTS LEADING TO DEFECT DETERMINATION

Nexus RV's LLC has used and installed a series of "cooktop stoves" built by Dometic Corporation since May 2018 identified as "S31, R1731 and R2131 Series" "cooking stoves". This product has been slowly introduced into the RV market in place of older platforms that Dometic manufactured in Greenbrier Tennessee.

The S31, R1731 and R2131 series products are partially manufactured in China by Seven Universe Industrial Company Ltd. Seven Universe manufactured the manifold and saddle valve sub-assembly in China before sending it to the United States for final stove assembly in Dometic's Greenbrier, Tennessee factory. In the design and development of the S31, R1731 and R2131 series "cooking stoves", samples were submitted to Canadian Standards Association and tested to the industry safety standard for cooking appliances for recreational vehicles, ANSI Z21.57 for Safety Certification. All tests for the design passed ALL of the safety criteria of this standard, and CSA Certification was granted prior to these models ever going into production. The product is marked with the CSA Certification logo.

The S31, R1731 and R2131 series "cooking stoves" went into production and started coming off of the production line in Greenbrier in May of 2018. Production lines at both Seven Universe in Ningbo, China and Dometic Greenbrier, Tennessee conducted gas leak tests according to the terms and production testing requirements of the CSA Certification. Therefore, the two factories involved in the manufacture of these "cooking stoves" were conducting gas leak tests on the product before they shipped.

September 28th 2020 Dometic issued a recall letter, and after that date came out to our facility and reworked all cooktops that we had installed in our units. And they reworked all cooktops that they sold to us after that date.

December 16, 2020, Nexus RV supplied Dometic with a list of affected units. Also, Verified Dometic came to our facility and applied the remedy to the affected units that we had at our facility. They also applied the remedy to the rest of the inventory that we had received.

May 12, 2021 NHTSA notified Nexus RV Service and Warranty that as a manufacture we would be required to file our own Recall. Service received further clarification and direction to File the Report.

In June through September 2021 Nexus RV worked to make the required letters and notifications to setup and gather the updated information to complete the filing with as much information about the affected population of units from Dometic.

October 7, 2021 Nexus RV filed the Initial Recall Filing with NHTSA

November 5, 2021 Nexus requested sample of Recall Documents to be uploaded for approval from NHTSA before they can send them out. And prepared Chronology requirements for approval.