

## **Frequently Asked Questions (FAQs) for NonCompliance Recall N162016079 Park/Position Lamp Intensity**

These questions and answers are being provided to help GM dealers respond to inquiries from involved vehicle owners about the Safety recall identified above.

**Q1) Which vehicles are involved?**

**A1)** Six (6) 2016-2017 model year Cadillac CT6

**Q2) What is the issue or condition?**

**A2)** These vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 108 "Lamp, Reflective Devices and Associated Equipment." The light output of the forward Park/Position lamps may exceed the maximum values permitted by the standard.

**Q3) What symptoms may be experienced? What warning signs may be associated with the issue or condition described?**

**A3)** None

**Q4) What is the remedy/repair?**

**A4)** Dealers will install right and left side in-line headlamp jumper harnesses that correct the condition.

**Q5) What is the safety risk? Is the vehicle safe to drive?**

**A5)** Lamps that are brighter than compliant lamps may be distracting to other drivers, increasing the risk of a crash.

**Q6) Does the customer have to pay for this remedy/repair?**

**A6)** No, this repair will be done at no cost to the customer.

**Q7) Is the remedy/repair available now?**

**A7)** Yes, please see the attached bulletin for details.

**Q8) What should customers do until recall repairs can be completed? Are there any special instructions?**

**A8)** If special instructions are provided, they will be included in the notification letters to customers.

**Q9) How can customers check to see if their vehicle is involved in this field action?**

**A9)** Customers who own a vehicle involved in the field action will be notified by mail by General Motors, but they may also check their Vehicle Identification Number (VIN) for field actions in GM Owner Center at <https://my.gm.com/recalls> or via NHTSA's website at <https://vinrcl.safercar.gov/vin/>.

**Q10) If customers are concerned, can they get a rental car or courtesy transportation?**

**A10)** Courtesy transportation is available for customers whose vehicles are involved in this recall and are within the warranty coverage period for the warranty which is associated with this recall. Please refer to Warranty Administration Bulletin #17-NA-073: Field Action Courtesy Transportation Policy for further information.