RECALL 209 ATTACHMENT A CHRONOLOGY OF EVENTS LEADING UP TO DEFECT DECISION

• <u>March 2019</u>

NHTSA opened Preliminary Evaluation no. 19-003 "to assess the scope, frequency, and potential safety-related consequences of alleged defects relating to non-collision vehicle fires in the 2011-2014 Sonata Investigation and 2011-2014 Santa Fe."

• <u>April 2019</u>

In connection with PE 19-003, NHTSA issued an Information Request to HMA that sought data and information regarding non-collision fire incidents within an expanded range of Hyundai vehicles, namely all HMA vehicles of all model years equipped with Theta II, Lambda II, Gamma and Nu engines, thereby bringing into scrutiny a wide range of Hyundai model and model year vehicles. Further, the Information Request sought information regarding non-collision fire incidents based on the definition of fire under 49 CFR § 579.4, which also includes "thermal events and fire-related phenomena such as smoke and melt," thereby requiring HMA to search, collect, and produce a substantial volume of documents and data referring to potentially fire-related phenomena standing alone (such as "smoke" or "melt") without any evidence of flame, burning, or combustion. HMA also understood that at about the same time, NHTSA was seeking to collect similar information on the incidence of non-collision fires from other automakers in the United States market.

• <u>August 2019</u>

HMA completed its response to NHTSA's Information Request. As was discussed with NHTSA shortly thereafter, HMA reasonably believed that while certain vehicles already subject to recall had an arguably higher incidence of non-collision fires that were already being addressed by ongoing vehicle recalls, in the absence of additional, comparative data, HMA's data did not indicate elevated or unusual rates of non-collision related fires in Hyundai vehicles.

• <u>April 2020 – June 2020</u>

On April 30, 2020, HMA proactively shared information with the agency on the Product Improvement Campaign completion rate and effectiveness of the Knock Sensor Detection System ("KSDS") software available for applicable models aimed at enhancing the detection of gradual engine damage/wear, in mitigating non-collision fires. HMA continued to provide recurring updates on the deployment and effectiveness of KSDS to NHTSA.

• <u>July 2020 – November 2020</u>

NHTSA shared with HMA its views on the data produced in relation to the aforementioned Information Request, as well as the data apparently shared by competitor automakers with the Agency. With NHTSA's understanding and agreement, HMA updated and re-analyzed the occurrence of non-collision fire incidents in certain vehicles in discussion. While the precise cause of non-collision fires can sometimes vary and information is often inconclusive due to the limitations of fire investigations, certain vehicles appeared to have experienced above average rates of hole-inblock engine fires that ordinarily result from a seized engine that causes a connecting rod to break,

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puncture the engine block, and potentially allow engine oil to escape the block, come in contact with other hot surfaces in the engine compartment, and produce localized smoke and then fire in the engine compartment. Following additional discussion with the agency, HMA determined a population of affected vehicles to be addressed under Recall 198 and committed resources to continue to actively monitor other vehicles for trends.

• <u>December 2020 – June 2021</u>

On December 17, 2020, HMA's NASO informed ODI during its recurring monthly meeting that certain Hyundai vehicles equipped with 2.0-liter "Nu" GDI engines would be added to its KSDS implementation campaign. NASO prioritized these models as part of its ongoing active monitoring of non-crash fires and provided updates to the agency during the January 2021 and May 2021 monthly meetings regarding KSDS deployment status.

• July 2021

Through active monitoring of field information and warranty claims, NASO's Data Review Committee ("DRC") recommended to launch an investigation into alleged non-crash fires on certain Hyundai Tucson and Sonata Hybrid vehicles equipped with 2.0-liter "Nu" GDI engines and escalate the matter to the Technical Review Committee ("TRC") on July 19, 2021.

• <u>August 2021</u>

NASO's TRC continued analyzing field information and determined the subject vehicles appeared to have experienced above average rates of hole-in-block engine fires similar to rates derived in prior assessments associated with Recall 198. NASO reviewed the topic of 2.0-liter "Nu" GDI engines with ODI during its recurring monthly meeting on August 25, 2021.

September 2021

September 8, NASO conferred further with ODI regarding incident rates on the subject vehicles equipped with 2.0-liter "Nu" GDI engines. On September 10, HMA's NASO convened its North American Safety Decision Authority and decided to conduct a safety recall to address the above condition in affected vehicles in the U.S. market.

• Regarding field claim counts from all available data sources at the time of the filing, Hyundai is aware of 45 fires documented between July 18, 2017 and July 30, 2021.