

gm vehicle safety

# Your Chevrolet Bolt vehicles require this FREE recall repair.

Help protect your vehicles & schedule this repair today.



GM Vehicle Safety  
PO Box 3047  
Milwaukee, WI 53201

\*\*\*\*\*AUTO\*\*MIXED AADC 450  
[Unique\_ID] [Creative\_Code] [Mail Date]

[FName] [LName]  
[Address]  
[Address2]  
[City], [State] [ZIP]



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FIRST-CLASS MAIL  
U.S. POSTAGE  
PAID  
GENERAL MOTORS

[First Name],

Your [Model Year1] Chevrolet [Bolt EV/EUV] is involved in GM safety recall #N212345944. Based on manufacturing records, we have identified your vehicle as one built within a date range scheduled for a Software Final Remedy under this recall.

### Why your vehicle needs this **FREE** recall repair

Your vehicle may have a lithium ion battery pack that may pose a risk of fire when charged to full, or very close to full, capacity.

### What will we do?

A Chevrolet EV Certified Dealer will install new advanced diagnostic software that will continually monitor the high voltage battery in your vehicle.

### What should you do?

Please contact a Chevrolet EV Certified Dealer to complete this important **FREE** recall repair. When you make your appointment, please confirm with the dealer that they can make this EV recall repair. Visit [chevrolet.com/dealer-locator](https://chevrolet.com/dealer-locator) to find a different dealer.

### Get more information

For more information about this safety recall, enter [VIN1] at [experience.gm.com/recalls/bolt-ev](https://experience.gm.com/recalls/bolt-ev).

Contact your  
local dealer

[DEALER\_NAME]  
[DLR\_ADDRESS1]  
[DLR\_CITY], [DEALER\_STATE\_PROV] [DLR\_POSTAL\_CODE]  
[DLR\_SERVICE\_PHONE]

Le enviamos este aviso porque el vehículo o los vehículos registrados a su nombre están incluidos en la Llamada a Revisión de Seguridad del Airbag de Takata urgente. Sin esta reparación de la llamada a revisión de seguridad **GRATUITA**, el inflador de su airbag podría explotar, por lo que se debe llamar a todos los ocupantes del vehículo. Para programar su reparación de la llamada a revisión, visite [mycertifiedservice.com/locate-schedule-service](https://mycertifiedservice.com/locate-schedule-service) o llame al **1-866-467-9700**. Para su comodidad, un concesionario puede proporcionarle transporte alternativo **GRATUITO** o un vehículo temporal.

Si usted es propietario de un vehículo Saab puede solicitar su reparación en cualquier concesionario GM o Centro de Servicio Oficial de Saab. Si prefiere un Centro de Servicio Oficial de Saab, visite [saabparts.com](https://saabparts.com) o llame al **1-800-955-9007**.

### [Affected Vehicles]

[Model Year1] [MAKE1] [MODEL1] VIN: [VIN1]  
[Model Year1] [MAKE1] [MODEL1] VIN: [VIN1]  
[Model Year1] [MAKE1] [MODEL1] VIN: [VIN1]  
[Model Year1] [MAKE1] [MODEL1] VIN: [VIN1]  
[Model Year1] [MAKE1] [MODEL1] VIN: [VIN1]  
[Model Year1] [MAKE1] [MODEL1] VIN: [VIN1]  
[Model Year1] [MAKE1] [MODEL1] VIN: [VIN1]



### **FINAL SOFTWARE REMEDY:**

If the new advanced diagnostic software detects a problem in your vehicle's high voltage battery, you will be alerted via a warning in the driver information center.



U.S. Department  
of Transportation



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