

INTEROFFICE MEMORANDUM

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To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross
Vice-President, Product Quality and Service Support

SAFETY RECALL AND LIMITED SERVICE CAMPAIGN RENOTIFICATION OWNER RENOTIFICATION 24R002

Toyota plans to conduct Safety Recall and Service Campaign follow-up notifications to owners whose vehicles have not yet had the following Safety Recall or Service Campaign repairs completed. Please note the following information for Regional and PD associates.

Campaigns Covered in the Renotification

Campaign	Model, Model Year and Title	Approximate UIO	Renotification Schedule
21TA03	2018 – 2019 Model Year 86 - Vehicle May Stall if Low-Pressure Fuel Pump Becomes Inoperative	650	Mid Oct 2024
21TA04	2020 - 2021 Model Year Supra - Potential Increased Braking Distance	2,500	
21TA06	2018 - 2021 Model Year Tundra - Potential Increased Risk of Vehicle Fire	44,100	
21TA09	2018 - 2019 Model Year Camry - Sudden Loss of Power Braking Assist May Occur	50,000	
22TD02	2021 Model Year Highlander/Highlander HV – Sealant for a Seam near the Fuel Inlet	30	

Follow-Up Owner Notification Letter Mailing Date

The Campaign Follow-Up Owner Notification(s) will begin in mid-October 2024. Owners will be notified using the following method(s) to the extent the information is available:

- First Class Mail Letter
- Email

Additionally, dealers can conduct their own outreach using the available data in LEO for the list of campaigns called out in the table below.

List of Campaigns Currently in LEO

Campaign*	Model, Model Year and Title	Upload Date
20TA02	Multiple Models and Model Years - Vehicle May Stall During Driving at Higher Speed	Jan-2023
20TA03	Multiple Models and Model Years - Incomplete or Nondeployment of Airbags and/or Seat Belt Pretensioners May Occur	Apr-2021
20TA05	2011 - 2012 Model Year Corolla - Incomplete or Nondeployment of Airbags and/or Seat Belt Pretensioners May Occur	Apr-2021
20TC01	2012 Model Year Tacoma - Air Injection Pumps and Air Switching Valves	Oct-2021
20TC03	2019 Model Year Yaris Sedan - Engine Control Module Reprogram	Sep-2022
21TA01	2009 - 2015 Model Year Venza - Non-deployment of Side and Curtain Shield Airbags May Occur	Jun-2022
21TA02	2021 Model Year Supra - Passenger Seatbelt Automatic Locking Retractor Function - May Not Activate	Sep-2023
21TA03	2018 - 2019 Model Year 86 - Vehicle May Stall if Low-Pressure Fuel Pump Becomes Inoperative	Sep-2022
21TA04	2020 - 2021 Model Year Supra - Potential Increased Braking Distance	Jan-2023
21TA05	2019 - 2020 Model Year Yaris Sedan, 2020 Model Year Yaris Hatchback and Yaris R Vehicles - Vehicle May Stall During Driving at Higher Speeds	Jan-2023
21TA06	2018 - 2021 Model Year Tundra - Potential Increased Risk of Vehicle Fire	Jan-2023
21TA09	2018 - 2019 Model Year Camry - Sudden Loss of Power Braking Assist May Occur	Jan-2023
22TA02	2021 Model Year C-HR - Pre-Collision System (PCS) Inoperative without Warning Indicator	Dec-2023
22TA09	2022 Model Year Tacoma Vehicles - Upper Child Seat Anchor Welds May Fail During a Crash	Sep-2023
22TC01	Multiple 2021 - 2022 Model Year Vehicles - DCM (Data Communication Module) Reprogramming	Apr-2024
22TC05	Multiple Models and Model Years - Crankcase, Case Vent	Apr-2024
22TC07	2020 Model Year Corolla - Engine ECU Software Update	Feb-2023
23TA05	2023 Model Year Camry and Camry HV - DO NOT DRIVE - Potential Loss of Vehicle Control	Dec-2023

23TA10	2022 Model Year GR86 – Turn Signal May Become Inoperative	Sept-2024
24TA05	2022 – 2023 Model Year Tacoma – Potential Axle Shaft Separation	Sept-2024

* **Note:** If there are no VINs assigned to a specific dealer, that campaign code will not appear in the “Build List” function of LEO under “Recalls and Service Campaigns” List Type.

Customer Handling and Dealership Follow-Up

Toyota encourages dealerships to follow-up with their customers by telephone to encourage them to complete these Safety Recalls. A word track has been provided in the dealer letter for this purpose. To assure a consistent and accurate description of the campaign is communicated to the customer, dealership associates are requested to refer to the specific campaign Q&A (available in TIS) to answer any specific customer questions.

Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Owner Renotification of Non-Completed Safety Recall, Special Service or Limited Service Campaign.

Thank you for your cooperation.
 TOYOTA MOTOR SALES, U.S.A., INC