

Time of Events,

6/25 – Made aware of first claim from dealership. Went to plant and walked production line and did not find any with issues. Walked units in the hold yard and did not find any without proper venting.

6/25 –Warranty mgr. called several (6) customers / dealers with units built around the same time as previous claim to try to locate similar occurrences.

6/30 –had zero call backs from customers or dealers. He added additional customers and dealers to calls.

7/13 - Received first confirmation that unit did not have refer vent installed

Unit: 5SFNB3629ME [REDACTED]

7/13 – FRC analysis for claims for roof venting. Show two additional items that are related to improper roof vent cut out.

7/16 Safety committee voted to make recall