

INTEROFFICE MEMORANDUM

Original Publication Date: September 9, 2021

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross 
Vice-President, Product Quality and Service Support

SAFETY (NONCOMPLIANCE) RECALL 21TA02 (Remedy Notice)

**Certain 2021 Model Year Supra
Passenger Seatbelt Automatic Locking Retractor Function – May Not Activate
NHTSA Recall No. 21V-554**

Specific information for Region support is provided below.

Condition

According to BMW and Autoliv (the part supplier), the Automatic Locking Retractor (ALR) function in the passenger seat belt in the subject vehicles may prematurely cease activation when attempting to install and secure a Child Restraint System (CRS) by a vehicle user. In this condition, the passenger side seat belt may not meet certain U.S. safety requirements.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on September 9, 2021.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.