

### Lippert's Chronology:

4/7/2020-Lippert contacted by Thor Industries Compliance regarding a VOQ and inquiry he received.

9/11/2020-After discussions & review of info with Thor Industries it was agreed the minimal quantity of issues did not present a safety issue. Both parties agreed to continue to monitor any reported issue and warranty data.

July,2020-March,2021-During this time we conducted continued review of data and any concerns as well as standard continual improvement process discussions with our Engineering and Manufacturing teams.

12/1/2020-Conference call between Byron Chartier, Robert Nguyen & Jonathan Harrison. During this call reviewed internal testing on returned field samples & reviewed sample window that was sent to Jon Harrison for review. Also discussed continued investigation of field & warranty returns. Committed that during the ongoing investigation Lippert would take care of any field concerns customers had regardless of warranty period potentially having expired.

3/3/2021-Conference Call with Marc Grimes, Chartier, Harrison & Nguyen. This call was primarily to review unrelated matters however during this call Lippert mentioned our own investigation was continuing on Hehr windows with field product requested to be returned for further analysis. 3/26/21-Newmar informed Lippert they received a VOQ of an incident occurring while the vehicle was in motion & stated they would forward the information.

4/16/21-Conference call with Chartier, VanderMel, Harrison & Nguyen regarding the data Newmar had submitted of claims regarding alleged window vent issues.

4/30/21-Lippert Exec Safety Committee Meeting to review all details provided

5/3/21-Conference call with Chartier, VanderMel, Harrison and Nguyen to discuss next steps. After reviewing most recent VOQ and data trend with issues on late 2018 built product Lippert will be finalizing details of scope and customer orders involved to file a formal 573 & field campaign.

5/12/21: Internal Lippert parties agree.