

URGENT

ROOF RAIL AIR BAG INFLATOR SAFETY RECALL

This notification applies to your
[Model Year1] [MAKE1] [MODEL1]
VIN: [VIN1]
Recall #N202324251



Safety Risk

If the end cap separates from the inflator, the end cap or other components can be propelled into the vehicle, potentially causing an occupant injury.



The Recall Repair Is **FREE**

Your GM dealer will replace suspect left- and right-side roof-rail airbag inflators for **FREE**.



Call Your Dealer

[DEALER_NAME]
[DEALER_NAME]
[DEALER_ADDRESS1]
[DEALER_ADDRESS1]

[DEALER_CITY], [DEALER_STATE_PROV], [DEALER_POSTAL_CODE]
[DEALER_SERVICE_PHONE]

Find a Dealer

Any Chevrolet, Buick, GMC or Cadillac dealer can make the Roof Rail Air Bag Inflator safety recall repair for **FREE**.

Need Help?

1-866-467-9700

mycertifiedservice.com/locate-a-dealer

gm vehicle safety

Dear [FName],

Our records, which are based primarily on state registration and title data, indicate that you are the registered owner of a vehicle which is affected by the **Roof Rail Air Bag Inflator Safety Recall**. Our records indicate that **your vehicle has not been repaired for this recall**.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain **2015-2016 model year Chevrolet Silverado and GMC Sierra vehicles**. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products. It is important to contact your dealer to schedule your **FREE** recall repair appointment.

Why is your vehicle being recalled?

In these vehicles, the roof-rail airbag ("RRAB") inflators, which are located on the suspect left- and right-side roof rails above the headliner, **may contain a manufacturing defect that may result in inflator end cap separation or inflator sidewall split**. If the end cap separates from the RRAB inflator or a sidewall rupture occurs, **the compressed gas will escape from the inflator and the end cap or other components can be propelled into the vehicle, potentially causing an occupant injury if the vehicle is occupied**.

What will we do?

Your GM dealer will replace suspect left- and right-side RRAB modules. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 3 hours and 20 minutes.

What should you do?

Contact your GM dealer to schedule your **FREE** recall repair as soon as possible.

Questions?

If you have questions or concerns that your dealer is unable to resolve, please call **1-866-467-9700**.

Sincerely,

Regina Carto
Vice President, Global Product Safety & Systems





U.S. Department of Transportation



gm vehicle safety
PO Box 3047
Milwaukee, WI 53201

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Please do not ignore this safety recall notice.

V-S2/23

Por favor no ignore este aviso de llamada a revisión de seguridad.

