

Schedule your FREE recall repair

Egpafof

gm vehicle safety



Your vehicle needs
this urgent safety
recall repair.

[FName],

Setting aside time for the protection of your vehicle means a safer road ahead for yourself and your passengers. Your [Model Year1][Make1][Model1]

VIN#[1SAMPLEVIN123ABCD] is affected by the **Rear Toe Link Safety Recall**, and it's important to contact your dealer to schedule your **FREE** safety recall repair.

SCHEDULE YOUR FREE REPAIR

SAMPLE DEALER SALES INC.
1234 STREET NAME
CITY, STATE ZIP
(XXX)XXX-XXXX

Why your vehicle needs this FREE recall repair

Your vehicle may have received improper service requiring adjustment of a rear suspension toe link. Dealers or independent repair shops may not have followed GM's published procedures for torquing the jam nut in the toe link adjusters to the proper specification. A loose toe link can cause the vehicle to sway or wander at highway speeds or allow water or other corrosive elements to enter the threads within the adjuster. If a toe link is improperly adjusted, corrosion combined with vehicle motion may cause the threads within the link to wear and loosen. With continued use, the link could separate. Separation while the vehicle is being driven increases the risk of a crash.

Warnings may include:

- Service Traction Control message Service StabiliTrak message
- StabiliTrak malfunction indicator lamp (MIL) stays on or flashes intermittently
- Service Rear Axle message
- Chimes in combination with any of these messages or MILs
- Sway or wander while driving
- Loud metallic or other unusual noise from the rear suspension
- Off-center steering wheel
- Uneven wear between the rear tires

A customer who experiences these warnings should have the vehicle flat towed to a GM dealership and should not drive the vehicle until it is inspected by a GM dealer.

Scheduling your repair is quick and easy

Please contact a dealer to schedule your **FREE** recall repair as soon as possible. You can schedule your repair at any of our 4,100+ Chevrolet, Buick, GMC or Cadillac dealerships. To locate a dealer, visit experience.gm.com/certified-service/locate-schedule-service or call 1-866-467-9700.

NOTE: Saab vehicles should be repaired by a Chevrolet, Buick, GMC or Cadillac dealership.

Get more information

For more information about this urgent Rear Toe Link Safety Recall, enter VIN [1SAMPLEVIN123ABCD] at experience.gm.com/ownercenter/recalls.

No longer own this vehicle?

If you no longer own this vehicle or someone else drives it, please update your info so we can contact the correct person with this important notice. Click [here](#) to update your information.



Because there is an open safety recall on the above vehicle(s), it's critical that we continue to attempt to contact the registered owner to have the recall repaired. For this reason, we do not remove an owner from our POSTAL MAILING list until the vehicle registration information is updated via state registration authority (i.e., Department of Motor Vehicles or Secretary of State).

[NHTSA.gov/recalls](https://www.nhtsa.gov/recalls)

QUESTIONS | PREGUNTAS 1-866-467-9700

MORE INFO | MÁS INFORMACIÓN experience.gm.com/ownercenter/recalls

Please do not reply to this email.

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General Motors | 100 Renaissance Center | 482 A00 MAR1 | Detroit, MI 48265

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