CAMPAIGN LAUNCH STATUS



N599 RECALL 20-21MY DEFENDER – ENGINE CUT OUT

SAFETY RECALL N599 - ENGINE CUT-OUT	
AFFECTED MODELS	20-21MY Defender with P6 engine
VOLUME AFFECTED	163 USA 19 CAN
REPAIR	Due to a Connected Diagnostic Services (CDS) software issue, the Powertrain Control Module (PCM) may switch off without warning within 5-10 minutes of starting a drive cycle. A Software Over the Air (SOTA) update is being released directly to customers, to switch off Connected Diagnostic Service and prevent the engine shut down. A technical bulletin will also be provided to retailers for a Pathfinder delivered PCM update should the SOTA update not complete and the customer needs assistance.
REPAIR TIME	0.2 hrs + DIDO
TARGET CAMPAIGN LAUNCH	July 6 th 2021
Notes	One USA vehicle is unsold and will require the Pathfinder update
Image: Second	