

Nissan North America, Inc.

One Nissan Way Franklin, TN 37067

Mailing Address: PO Box 685001 Franklin, TN 37068

June 2, 2021

Mr. Jeff Giuseppe Associate Administrator for Enforcement National Highway Traffic Safety Administration Attn: Recall Management Division (NVS-215) Room W48-302 1200 New Jersey Avenue, SE Washington, D.C. 20590

Dear Mr. Giuseppe:

We are transmitting the enclosed Defect Information Report in accordance with 49 CFR Part 573. A voluntary recall campaign will be initiated and your office provided with the notices.

Very truly,

Derek Latta Manager,

Technical Compliance

Encl.

DEFECT INFORMATION REPORT

1. <u>Manufacturer:</u>

Nissan Motor Manufacturing (UK) Ltd., Sunderland Plant

Daimler AG (Daimler) supplies the steering shaft to Nissan North America. For additional details on the equipment manufacturer, please see Daimler Defect Information Report #21V-229.

According to Daimler Defect Information Report #21V-229, the steering shaft manufacturer is:

Willi Elbe GmbH & Co. KG Sanfeld 20 D-98639 Rippershausen

2. <u>Vehicles Potentially Involved:</u>

This issue affects certain Model Year 2017 INFINITI QX30 vehicles manufactured from December 20, 2016 to February 15, 2017, equipped with the subject steering columns.

No other vehicles are affected because the issue (described in Section 5 below) is unique to the vehicles specifically identified through production records. The Daimler-supplied steering column is only used on the INFINITI QX30 model.

The name, description and part number(s) of the recalled component(s) are below.

| <u>Part Name</u> | Part Description | <u>Part Number</u> |
|-------------------|-------------------------|--------------------|
| JY ASSY-STRG COL, | Steering Shaft Assembly | 48080 HG00A |
| LWR | | |
| Lower Shaft Bolt | Bolt | N5010 5DA0B |
| Knee Airbag Bolt | Bolt | 01125 HG01L |

3. <u>Total Number of Vehicles Potentially Involved:</u>

Nissan has identified approximately 1,618 QX30 vehicles that may have been fitted with these subject steering shafts.

4. Percentage of Vehicles Estimated to Actually Contain the Defect:

The estimated percentage of vehicles involved with defect is unknown, 1% is used here because submission within NHTSA's safety portal will not allow a non-numeric value.

5. <u>Description of the Defect:</u>

Please see Daimler Defect Information Report #21V-229

Due to a deviation in the production process at the supplier, certain steering shafts might not meet specifications. In this case, movement between the universal joint bearing and the bore hole in the steering shaft might occur. Over time, this play could increase and lead to noises and an imprecise steering feel. If the symptoms are not recognized over a longer period, the bearing could separate from the universal joint and the ability to steer the vehicle would be impaired, which could increase the risk of a crash.

6. Chronology of Principal Events:

Chronology to be supplemented.

7. Description of Corrective Action:

Owners of all affected vehicles will be notified to take their vehicle to an INFINITI retailer. The retailer will replace the lower steering shaft. This repair will be performed free of charge for the customer.

Dealers will be notified on June 4, 2021. Nissan will begin notifying all affected vehicle owners by first class mail beginning July 30, 2021. Your office will be provided with the final Part 577 owner notification. We will include a statement in the Part 577 owner notification concerning reimbursement for the cost of obtaining a pre-notification remedy as the subject vehicles are no longer under warranty.

8. Copy of Notices:

Copies of all notices will be provided to NHTSA as they become available.