

# VEHICLE RECALL NOTICE



YEAR MAKE MODEL (Vehicle Requested)

VIN:XXXXXXXXXXXXXXXXXX

**Issued:** May 27, 2021

**NHTSA ID:** 21V-398

**Campaign ID:** Y26/Y36

## Summary:

Certain 2012 – 2021 Model Year Ram 3500 Pickup, Ram 3500 Cab Chassis, and Ram 4500/5500 Cab Chassis trucks may have wheel studs that have been over-torqued during service which could lead to a wheel separating from the vehicle during operation, potentially resulting in a crash.

## Subject:

IMPORTANT SAFETY RECALL: WHEEL STUDS

## Component(s):

Wheel Studs

## Description:

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain 2012 – 2021 Model Year Ram 3500 Pickup, Ram 3500 Cab Chassis, and Ram 4500/5500 Cab Chassis trucks.

## WHY DOES MY VEHICLE NEED REPAIRS?

The flanged wheel lug nuts on your vehicle may have been over-torqued during service to an incorrect torque specification in the Service & Owner's manual, which can yield a wheel stud.

## Safety Risk:

A yielded wheel stud may eventually break, which could lead to a wheel separating from the vehicle during operation. A wheel separating from the vehicle could cause a vehicle crash without prior warning and/or the wheel/tire could pose a risk to other vehicles or pedestrians.

## Remedy:

FCA US will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect all the wheel studs and update the torque specification in the owner's information. If any wheel stud is found that has potentially yielded, it will be replaced and the lug nuts will be tightened to the updated torque specification. The estimated repair time is about 2 hours. However, additional time may be necessary depending on service schedules.

### IF YOU NEED HELP

- 1) Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership.
- 2) Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment.
- 3) Visit recalls.mopar.com to get access to recall notifications, locate your nearest dealer, and more.