

# RECALL 204 ATTACHMENT A

## CHRONOLOGY OF EVENTS LEADING UP TO DEFECT DECISION

- December 2020

On December 1, 2020, HMMA became aware of a warranty claim involving a model year 2021 Hyundai Elantra vehicle alleging potential improper welding of the seat back frame assembly. The incident part was requested for further evaluation and received on December 8, 2020. HMMA immediately sent the incident part to the seat assembly supplier for further inspection and analysis. Upon conclusion of its investigation, the supplier notified HMMA that the laser weld lens protective cover was replaced due to damage, affecting its laser weld output, on October 20, 2020. The supplier implemented an inspection requirement for all end-of-line products to assess containment and potential flow-out. HMMA began monitoring incoming warranty claims for field incidents.

- January 2021

On January 8, 2021, HMMA reviewed a second warranty claim alleging potential improper welding of the seat back frame assembly in a 2021 Elantra vehicle. During this time, the supplier conducted reliability testing using “worst case” test parts; however, according to testing results sent to HMMA on January 22, 2021, no abnormalities regarding weld strength was found on any of the test samples.

- February 2021 – March 2021

On Feb 8, 2021, HMMA informed HMC of its investigation findings. HMMA requested the supplier to conduct additional seat back weld strength testing using certain conditions observed in analyzed warranty data. On March 30, 2021, the supplier informed HMMA that the test samples did not meet strength requirements while testing under the revised conditions.

- April 2021

On April 9, 2021, HMMA informed HMA’s NASO of its pending investigation into the seat back frame weld condition on the subject vehicles. NASO met with HMMA on April 19, 2021 to discuss HMMA’s findings. NASO also quickly conducted a U.S. market study and identified five (5) warranty claims potentially related to the subject condition. Based on these findings, on April 21, 2021, HMA convened its North American Safety Decision Authority (“NASDA”) and decided to conduct a safety recall to address the subject condition in all affected vehicles in the U.S. market.

As of the date of this filing, Hyundai is not aware of any crashes or injuries attributable to the recall condition.