


EM Subject Line:
[First Name], your [Year] [Make] [Model] is in need of a FREE safety recall repair.

[Schedule your FREE recall repair](#)[Español](#)

gm vehicle safety



Your vehicle needs this urgent safety recall repair.

[First Name],

Our records, which are based primarily on state registration and title data, indicate that you are the registered owner of a [Model Year1] [MAKE1] [MODEL1] which is affected by the Driver Seat Belt Cable Safety Recall #N212330040. **Our records indicate that your vehicle has not been repaired for this recall.**

SCHEDULE YOUR FREE REPAIR

SAMPLE DEALER SALES INC.
1234 STREET NAME
CITY, STATE, ZIP
(XXX)XXX-XXXX

Why is your vehicle being recalled?

As part of the remedy for a prior GM recall (NHTSA Recall No.16V209 or 18V291/ GM Recall No.15822 or 18156), the flexible steel cable that connects the driver's seat belt to the outboard side of the seat (the "pretensioner cable") in these vehicles was modified or replaced. **Certain vehicles may have received an incorrect replacement pretensioner cable assembly, either as part of the recall remedy or in a subsequent repair.** The flexible steel cable connecting the driver's seat belt to the outboard side of the seat may be repeatedly bent over the seat side shield as the driver enters and exits the vehicle, **causing the cable to fatigue and separate.** A broken pretensioner cable reduces the effectiveness of the driver's seat belt, **increasing the risk of injury in a crash.**

What will we do?

Your GM dealer will replace the driver seat belt lap pretensioner. This service will be performed for **you at no charge.** Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual correction time of approximately 40 minutes.

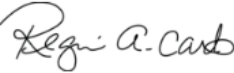
What should you do?

You should contact any GM dealer to schedule a **FREE** recall repair appointment as soon as possible. Visit [mycertifiedservice.com/dealer](#) or call **1-866-467-9700**.


Questions?

If you have questions or concerns that your dealer is unable to resolve, please call **1-866-467-9700**.

Sincerely,



Regina Carto, Vice President, Global Product Safety & Systems



[NHTSA.gov/Recalls](#)
QUESTIONS | PREGUNTAS 1-866-467-9700
MORE INFO | MÁS INFORMACIÓN [experience.gm.com/ownercenter/recalls](#)
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