



Campaign Tip

Safety Recall 69BY– Programming Failures

This notice is for:	✓ Dealer Principal ✓ Sales Manager	✓ Service Manager ✓ Parts Manager	✓ Warranty Administrator ✓ Technicians
Date	February 17, 2022		
Issue	During the PODS control module programming step using PODS Programmer VWAAUDI69BY, the programming may fail due to a communication interruption (LED flashes red two times). A loss or change in the 12V power supply to the PODS Programmer will lead to a loss of communication between the PODS Programmer and the PODS control module.		
Resolution	After evaluating PODS programming failures, it was discovered that the vehicles 12V outlet power source was not a consistent power source, regardless if a battery maintainer was attached. Especially on vehicles with a weakened battery. When updating over 1000 PODS control modules using an external 12V power source, there were zero PODS control module failures. Prior to attempting the programming step outlined in the 69BY work instructions: <ul style="list-style-type: none">• Ensure the PODS Programmer is properly connected to the PODS control module.• To ensure there is no interruption in the 12V power supply, an external 12V power source (locally sourced) is the preferred method of powering the PODS Programmer. Using the vehicle's 12V power source increases the risk of PODS programming failures.		
Additional Information	<div style="border: 2px solid red; padding: 2px;">IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS</div> <p>New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.</p> <p>Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.</p>		

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