

CONDITION OF CONCERN

In the subject vehicles, continued exposure to high levels of absolute humidity may cause the driver frontal air bag inflator to explode in the event of a crash. **An air bag inflator explosion could result in metal fragments striking the driver or other vehicle occupants, resulting in serious injury or death.**

SUBJECT VEHICLES

Model	VIN range	Build Date Range
2007-2009 B-Series Truck	ALL	ALL

MANDATORY AIR BAG INFLATOR RETURN

To schedule a return, please contact XPO at 210-250-5061. Detailed air bag inflator return instructions are the same as for the driver air bag. Return Instructions are in MGSS under this campaign.

SCRAP INFORMATION: DO NOT hold these parts on your shelf for scrap. They will not be on your scrap report. Please follow the above air bag inflator return procedures.

OWNER NOTIFICATION

Mazda notified owners April 26, 2021. **Parts will not be widely available until Late 2021.**

PARTS INFORMATION

NOTE: 3M Clear Repair Tape and JVCC or Hust Mat Flock Tape are required and proof must be kept of purchase. No other equivalent tape is allowed. Tape can be purchased from Home Depot, Advance Auto Parts, Amazon.com or similar.

Description	Part Number	Quantity	Notes
Driver Frontal Air Bag Inflator	1FT2-57-K00	1	Permanent Repair
3M™ Clear Repair Tape (03439) – REQUIRED BRAND OF TAPE	N/A	1 roll = 8 cars	Obtain locally submit one time on the first claim
JVCC FLOCK-1 Flocking Tape or Hust Mat Quiet Tape #30300 – REQUIRED BRAND OF TAPE	N/A	1 roll = 100 cars	Obtain locally submit one time on the first claim
Campaign Label	9999-95-065A-06	1=50 labels	Obtain in Mazda e-Store (no charge)

WARRANTY CLAIM PROCESSING INFORMATION

Recall 4821C – DAB “Permanent” Repair	Replacement of Driver Frontal Air Bag Inflator
Applicable Model	B-Series
Warranty Type	R
Process Number	J2102A
Symptom Code	99
Damage Code	99
Part Number Main Cause & Quantity	1FT2-57-K00 / 1 pc
Labor Operation Number	YY822XRX
Labor Hours	0.9 hrs.
Sublet Z9 with D14 Attachment	Z9 - \$25.00 – one claim, one time only, for the cost of (1) Clear tape roll and (1) Flock tape roll. D14 Proof of purchase required to be attached

RENTAL CAR INFORMATION

Mazda encourages all dealers to utilize MCVP vehicles for any alternate transport requests. We are requesting dealer understanding and partnership regarding rental and MCVP utilization. Please make every effort to utilize MCVP vehicles in place of rental use. Rental is covered if customer has no alternative means of transportation.

Rental Car Warranty Claim Information

Please submit rentals on a separate claim problem number as follows:

	MCVP Vehicle Preferred	Rental Agency Vehicle	
Warranty Type Code	N/A MCVP does not require claim submission	A	
Symptom Code		99	
Damage Code		99	
Part Number Main Cause		5555-48-21CR	
Part Quantity		0	
Labor Operation Code		MM024XRX	
Labor Hours		0	
Sublet – Rental Car			
Sublet Invoice Number		Number from Rental Invoice or Dealer Purchase Order	
Sublet Type Code		Enter “Z9” (other)	
Sublet Amount		Up to \$30.00 per day for the number of days customer had rental	
Sublet Text		Number of days rental car was supplied to	

Rental expenses exceeding the two-day limit will require prior Warranty Pre-Authorization, as

outlined in the Mazda Rental Car Reimbursement Program policy.