



RV CHASSIS

A Shyft Group Brand

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SPARTANRVCHASSIS.COM

IMPORTANT: Safety Notice

SAFETY – RECALL – 21V-041

Dear Final Stage Manufacturer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Shyft Group, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2020 and 2021 model year K2, K3 and K4 model Spartan RV chassis equipped with Independent Front Suspensions supplied by Reyco Granning, LLC.

What is the problem?

The steering gear mounting fasteners may come loose and fall out or interfere with other steering components.

What are the risks to motor vehicle safety?

If the steering gear mounting fasteners interfere with other steering components, such as a pitman arm, it may cause difficulty in steering or pin the steering wheel to one direction which could increase the risk of a crash.

While an increase in steering effort to hold the vehicle straight may be noticed, the steering gear mounting fasteners may loosen without warning.

What should the final stage manufacturer do?

On the attached document, you will find a list of Spartan RV chassis that have been sold to you. If you agree the identified chassis, contains a safety defect, you are reminded of your responsibility to notify the National Highway Traffic Safety Administration (NHTSA) in accordance with 49 C.F.R. 573. **It is a violation of federal regulation to sell a vehicle subject to a safety recall without the recall first being remedied.**

What will Shyft do?

We will contact all owners of these units that are affected by this recall. They will be directed to the appropriate service provider for repair.

The steering gear mounting fasteners will be removed and replaced. New fasteners will be installed using loctite and a washer then tightened to specification. This will be done at no charge.

For questions regarding warranty claims, please call 1-855-589-9836.

We regret any inconvenience this situation may cause. The Shyft Group, Inc. and its brands are committed to customer safety and satisfaction.

Sincerely,

