

**Subject line: 8GB eMMC Recall Reimbursement**

*Body:*

Our records indicate that you own, or previously owned, a Model S or a Model X built before March 2018. Your vehicle is subject to conditions covered under the 8GB embedded MultiMediaCard (eMMC) recall that addresses the malfunction of the eMMC memory chip due to accumulated wear.

If you previously paid out-of-pocket for the specific part and condition covered by the recall, and the repair was within the 8GB eMMC Recall period, you may be eligible for reimbursement.

To request reimbursement, please complete the [eMMC reimbursement request form](#) or visit [www.tesla.com/contactus](http://www.tesla.com/contactus). Log into your Tesla Account and select 'eMMC reimbursement' under the 'Tesla Service & Repair' menu. Once you have submitted the required information, we will review your claim and notify you of your reimbursement eligibility within 60 days of receipt. If we require additional information, we will contact you directly.

Please note, your local Tesla Service Centers and Customer Support teams do not have the ability to track or process reimbursement requests.

Thank you for being a Tesla customer, and we apologize for the inconvenience.

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