

Subject:

Model S Trunk Secondary Latch & Striker Recall



Tesla has decided to proactively recall certain model year 2014-2021 Model S vehicles for inspection of the trunk's secondary latch. Our records indicate that your vehicle(s), <VIN>, may be affected by this recall.

On these vehicles, the latch assembly may be positioned too far back, preventing the secondary latch from properly engaging the trunk striker. If the trunk is inadvertently released while driving and the secondary latch is not engaged, the trunk may open without warning and obstruct the driver's visibility. If the trunk is inadvertently released, the driver will receive an alert on the user interface. We are not aware of any crashes or injuries relating to this condition.

Please schedule a service appointment using the Tesla app by selecting 'Service' > 'Request Service' > 'Other' > 'Something Else' and in the 'Describe Concern' field, enter "Open Recall Repair – MS Trunk secondary Latch & Striker". At your appointment, Tesla Service will inspect your vehicle and perform any necessary repairs, free of charge.

Thank you for being a Tesla customer, and we apologize for this inconvenience.